

ServiceMaster Risk Assessment – Covid 19 Risk Assessment

Scope

Due to the heightened concerns over Covid 19 this risk assessment addresses potential scenarios where the risk needs to be evaluated and mitigating control measures applied based on current Government Guidelines. Due to the nature of the pandemic and our varied client sites this risk assessment will be reviewed in the context of the client site being serviced and Government and NHS guidance.

Individuals at risk include our cleaning staff, client staff, visitors to sites.

Date of assessment: April 2020. **Site Address:** Various client premises: **Risk assessment** carried out by J Collins

			Resultant risk values with effective control measures		
Activity/Hazard	Risk	Control Measures	Likelihood	Severity	Degree of risk
Contracting Covid-19 Coronavirus through inadequate hygiene control and exposure to contaminated surfaces. Exposure to airborne virus due to being in close proximity to an infected person.	Contracting Covid 19 and displaying symptoms similar to seasonal flu but resulting in <ul style="list-style-type: none"> • Dry cough • High temperature • Shortness of breath or general breathing difficulty Underlying health conditions can make the condition serious	<ul style="list-style-type: none"> • Wash your hands with soap and water often – do this for at least 20 seconds • Always wash hands when arrive home and arrive at work; • Use hand sanitiser gel (minimum 70% alcohol content) if soap and water are not available; • Cover your mouth and nose with a tissue or your sleeve (not your hands) when you cough or sneeze • Put used tissues in the bin straight away and wash your hands afterwards • Avoid touching your eyes =, nose or mouth if your hands are not clean • Try to avoid close contact with people who are unwell. • Stay 2 metres away from individuals • Do not share equipment 			
Employee attending client sites	Clients may have individuals who are vulnerable to infection	<ul style="list-style-type: none"> • Employee to comply with client requirements to prevent spread of infection (i.e, working times etc); 			

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for cleaning purposes	or special circumstances which need attention; Employee may have inadequate training or PPE to carry out effective daily cleaning provision	<ul style="list-style-type: none"> • Employees to apply hygiene controls and use hand sanitisation on entry to client site; • Employees to follow cleaning methods for virus control: <ul style="list-style-type: none"> ○ Follow High touch point checklist ○ Use SaniMaster 6; ○ Wear disposable gloves ○ Bag all rubbish and safely dispose ○ Follow colour coding ○ Follow method statements as needed • Employees to be coached/trained for each site and performance reviewed regularly • Contact points for any issues to be reinforced • 			
Person with suspected Covid-19 has recently been in the client workplace to be cleaned	Employees may be at increased risk of exposure and catching the virus.	<ul style="list-style-type: none"> • Clients to inform SM if an outbreak is in their client site; • SM staff if they suspect recent exposure should contact NHS 111 and obtain advice and be tested. They should not attend work and inform the SM office. • Client to contact SM head office so that a clean and disinfect clean can be carried out with the appropriate PPE for cleaning staff • SM to follow government guidelines in cleaning contaminated surfaces if virus is confirmed. 			
Employee (either client or SM employee) has had direct contact with a confirmed case of Covid-19	Potential for the employee to become unwell and possibly spread the virus to other employees of client/SM or third parties.	<ul style="list-style-type: none"> • Closure of the workplace is not recommended • Public Health England will risk assess the situation and contact the employee to advise self isolation • Employee to self isolate for 14 days • HPT may contact all persons the employee has been in direct contact with • Client and SM to agree deep clean using specialist products and methods 			
Employee becomes unwell and believes they have been exposed to Covid-19	Potential for the employee to spread virus to other employees and third parties.	<ul style="list-style-type: none"> • Immediate reporting of symptoms and to go home not using public transport; • Contact NHS 111 • Arrange for testing • Self isolation for 14 days • All areas where employee has been must be 			

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		sanitised using Sani-master 6 and relevant protocols to be agreed with SM and client.			
Employee travels to client site and is exposed to contaminated surfaces or close proximity to people with virus	Potential for employee to be exposed to the virus	<ul style="list-style-type: none"> • Employees to avoid the use of public transport where possible; • Employees to keep 2 metres apart from others; • Employees to follow the Government and NHS guidelines • Employees who travel on public transport to be given masks • Employees to use Sanitiser before and after touching any surfaces on public transport. 			



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The above risk assessment has been discussed with me and I understand the risk control measures and will comply with them.

Name _____

Date _____

