

service overview

eziTracker

eziTracker Monitor



Workforce monitoring

EziTracker® is a pioneering workforce management service that improves customers' profitability by enabling customers to manage their remote working staff more effectively.

The service is typically used by cleaning companies, facilities management providers, and any organisation that employs staff who work on their own at remote locations.

Registered staff login and logout of eziTracker when they arrive and depart from site. This enables authorised managers to see the attendance details of all their remote working staff, at every registered site, online, in real time. Bespoke attendant reports showing required KPI's can be produced as needed.

As a result eziTracker customers experience 5 key benefits:

- 1 Improved service delivery** - eziTracker helps prevent service breakdown by alerting authorised managers to any "no-shows," enabling swift response.
- 2 Lower payroll costs** - prevents payroll overpayments and scope for timesheet abuse by providing 3rd party verification of actual hours attended.
- 3 Reduced administration costs** - eliminates the need for checking timesheets, streamlines processes with actual hours exported to payroll.
- 4 Improved safeguards for lone-working staff** - Instant alerts are generated if a remote worker fails to logout after an agreed threshold.
- 5 Satisfies EWM requirements** - by using eziTracker contractors will satisfy the increasing contractual demand for EWM (Electronic Workforce Monitoring).

Key Features

- Records actual time attendance of remote workers and makes available to managers in real time
- Automated "no show" alerts
- Dedicated voice messaging
- "No go" alerts for loneworker safety
- Reliable secure service with dedicated 24/7 help desk
- Integrates with eziTracker Scheduler service and other rostering systems.



Managed service

EziTracker is a managed pay as you use service, no data hosting or capital expenditure is required.



For more information go to the ezitracker.com website.

Benefits at a glance



Improves
service delivery



Lowers
payroll costs



Reduces
admin costs



Safeguards
lone workers



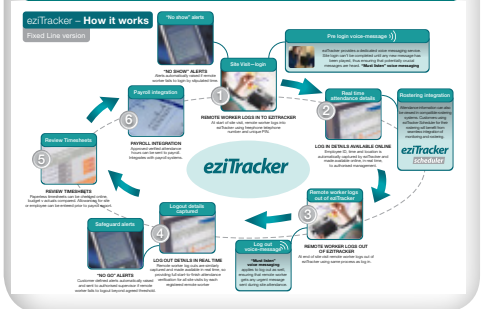
Satisfies EWM
requirements

eziTracker Monitor - How it works

On arrival at site remote-working staff dial a freephone number using a landline phone, and after hearing an automated prompt enter their unique PIN. Once login is confirmed the remote worker then replaces the handset. (A similar process is used to logout at end of the site visit.). In addition to recognising the employee PIN, eziTracker captures the Caller Line Identification (CLI), and so identifies the client and the registered site address. Attendance details including employee ID, time, and location are made available online, in real time, to authorised management. For situations where a fixed-line phone is not available, or where circumstances favour another form of attendance verification, alternative login devices may be used such as the eziTracker Codebox, iButton, Biotouch and Mobile (see below).

More Information

For more information on how the eziTracker service works, please visit the eziTracker.com website.



eziTracker iButton / Biotouch

The eziTracker iButon and eziTracker Biotouch offer elegant alternative solutions to the landline phone for recording time attendance on site. Both devices use a neat wall mounted terminal connected to the main power supply. The iButton uses an intelligent fob to recognise employee credentials, the Biotouch uses a biometric finger scanner. The devices offer instantaneous time attendance recording with details sent immediately to eziTracker via the mobile phone network. No connection to a local area network is necessary. www.ezitracker.com/biotouch.php



eziTracker Mobile

EziTracker Mobile offers another alternative to using landline phones in order to capture time attendance. Unique coded tags are kept on site and scanned by the remote worker's smart mobile phone. Time & attendance details are made available in eziTracker in the same way as they are via landline capture. www.ezitracker.com/ezimobile.php



eziTracker Scheduler

eziTracker also offers a scheduling module. EziTracker Scheduler transforms the process of workforce planning and is specifically designed for employers of remote workers. In addition to rostering, the scheduling module covers HR compliance, contract monitoring, payroll and invoicing. EziTracker Scheduler integrates seamlessly with eziTracker Monitor, so producing a comprehensive workforce management solution that offers everything you need to make sure that you have the right staff at the right place at the right time. www.ezitracker.com/scheduler.php



Why eziTracker?

No other supplier of staff monitoring solutions can match eziTracker's credentials in terms of ease of use and data management, and this is why organisations consistently choose eziTracker as their preferred staff management solution.

For any organisation considering exporting attendance details to payroll & financial systems, data reliability and integrity are critical. EziTracker has a proven track record of handling mission critical data for major organisations, spanning a period of more than 10 years, with all data secured in fully redundant off site data centres. EziTracker is the largest supplier of remote workforce monitoring services in Europe, Australia and NZ, and is currently used by over 130,000 remote workers.

If your organisation employs large numbers of remote working staff, then using eziTracker will increase your profitability. The system is proven, robust, easy to use, and will not let you down.

